

The following guide is intended to provide some basic information on where to confirm optimal network settings for Zeppelin Air and AirPlay operation when using Netgear network products. Please note that this guide is intended for experienced users only. If you are not comfortable using this guide then we recommend contacting your router manufacturer for support.

Note that this is a generalization and the exact steps may vary by model.

Recommended network settings:

- The network name and password must contain only alphanumeric characters and cannot contain any special characters (such as !@£\$%^&*()_+!";<>~).
- Your wireless network must be operating in Wireless G only, or Wireless G & N mixed mode.
- The recommended wireless security method is WPA/WPA2 Personal. WPA/WPA2 Enterprise is not supported.

To confirm these settings, launch a web browser program such as Mozilla Firefox, Apple Safari or Google Chrome on a computer that is currently on the same network as the router.

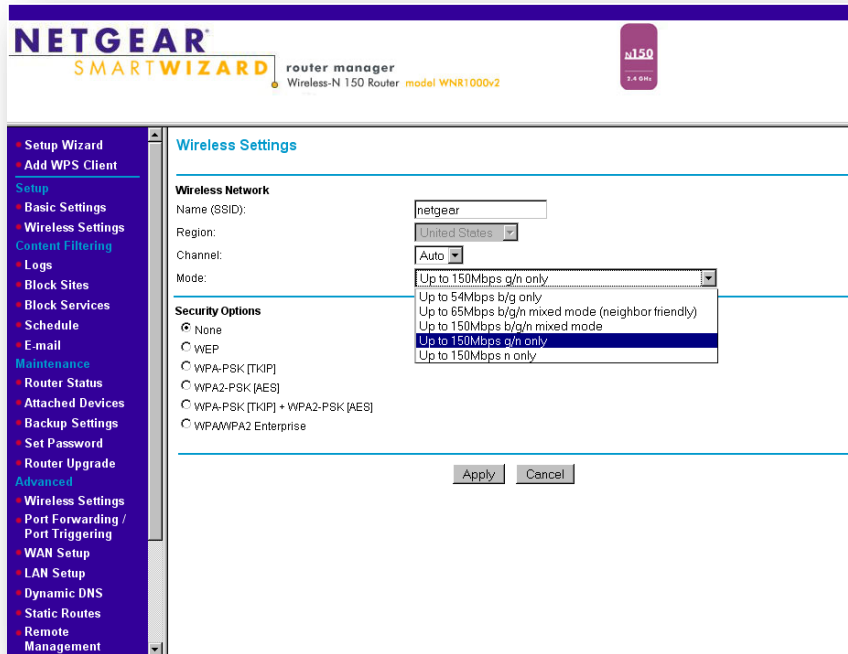
1. Once the web browser is open, enter the following text into the browser's address bar: "192.168.1.1", then press Enter.
2. You may be prompted for a username and password – enter "admin" for the username and "password" for the password. If this does not work, try "admin" for the username and "1234" as the password.
3. From the Netgear setup page that should appear, click the "Wireless Settings" link on the left menu bar to view the basic wireless settings. Confirm that the Name (SSID) does not contain any special characters.

The screenshot shows the Netgear Router Manager interface. At the top, it displays the Netgear logo, 'SMARTWIZARD', and 'router manager' for a 'Wireless-N 150 Router model WNR1000v2'. The main content area is titled 'Wireless Settings' and is divided into two sections: 'Wireless Network' and 'Security Options'. In the 'Wireless Network' section, the 'Name (SSID)' is set to 'netgear', the 'Region' is 'United States', the 'Channel' is 'Auto', and the 'Mode' is 'Up to 150Mbps g/n only'. In the 'Security Options' section, the 'None' option is selected. At the bottom of the form are 'Apply' and 'Cancel' buttons. A left-hand navigation menu lists various setup options, with 'Wireless Settings' highlighted.

Bowers & Wilkins

- On the same page, verify the Mode is either “Up to 150Mbps g/n only”, “Up to 150 b/g/n mixed mode” or “Up to 65Mbps b/g/n mixed mode”.

NOTE: If audio dropouts are occurring when using AirPlay, try the “Up to 150Mbps g/n only” mode.



- On the Security Options area, confirm that WPA/WPA2 Enterprise is **not** selected.

Please note that if the wireless security settings are changed, all wireless devices that connect to the network will also need to be updated with the new security settings.

